



Quality Streets Autumn 2010

During Summer and Winter of 2009-2010 a team of local residents and workers carried out a consultation project called *Quality Streets*.



The community research team has involved people in giving their views on the neighbourhood, and in developing an action plan in response.

The research team were interested in finding out what people like and don't like about living and working in the area surrounding Haney Park, in order to come up with an action plan, for targeted change in the area.

Local people had training to join the team.

The project was funded by a group of organisations.



The research showed that there are 5 the most important and problematic issues:

- Community relationship
- Communication
- Traffic
- Environment
- Hanley Park

Each of them was discussed and good solutions were found. As a result:

- There are services that can help keep the University Quarter tidy. You can call (01782) 234234 to report problems. Your local Councillor will also deal with any complaints you have about problems in your neighbourhood. If you have a problem that does not get sorted out after you have reported it you can send a complaint through the City Council website <http://www.stoke.gov.uk>
- Staffordshire Probation service has offered Community Payback hours to carry out work in the area. This can be for practical activities like litter picking, painting railings, planting etc.
- More lighting has been put into Hanley Park to make people feel safer.
- PCSO's walk through the park every day and will keep doing this.
- The Police have committed £10,000 for action based on the findings, plus police staff time.
- Sanctuary Housing has set up a new Community Forum for the University Quarter. The Community Forum will check how things are going with the Quality Streets action plan. Everybody can take part.
Contact: Cath Jordan 01782 203458 Cath.Jordan@sanctuary-housing.co.uk

Before the end of September some more things have happened:

- AirSpace ran a weekend arts trail in Hanley Park called Common Ground, in August.
- Groundwork Trust did some more consultation in Hanley Park to get information to help put a plan together for development of the park.
- A special Community Forum meeting for Hanley Park took place at the end of September. The new consultation report about Hanley Park from Groundwork was presented during the meeting.
- During Respect week a group of volunteers organized a litter pick in the University Quarter (we gave special attention to Hanley Park and the area in front of Stoke Railway Station).



- The Area Implementation Team local partnership have had a walkabout with local street representatives, a council officer and a police officer to look at and try to deal with ongoing and more complex problems. The messiest places were found, as well as opened alley-gates.



- CCTV cameras and noticeboards have been put into Hanley Park.



Over the next few months:

- The Police funding will be used to support activities and community involvement in Hanley Park.
- Funding from Regional Action West Midlands will pay for:
 - Get Talking training for local people in University Quarter Area to be community researchers. This will be run by the Creative Communities Unit (Staffordshire University)
 - Staffordshire University Students' Union and North Staffs YMCA will work in Hanley Park with local people to put on activities.

Please get in touch with me if you would like to know more.

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