



# Quality Streets feedback

During Summer and Winter of 2009-2010 a team of local residents and workers carried out a consultation project called *Quality Streets*.



The community research team has involved people in giving their views on the neighbourhood, and in developing an action plan in response.

The research team were interested in finding out what people like and don't like about living and working in the area surrounding Haney Park, in order to come up with an action plan, for targeted change in the area.

Local people had training to join the team.

The project was funded by a group of organisations. Having them on board from the start means that the information gathered is going to the people who can do something about it.



Please read on to find out what people said and how you can take part.....

These are some of the things that people said would be ideas for solutions to the most important issues.



### Community Relationships

- Identify common interests
- Create opportunities for people to meet – older and younger people, parents, children, people from different cultural backgrounds, students



### Communication

- Feedback from City Council to community about changes and issues affecting the area
- Newsletter
- Online community forum



### Traffic

- Provide adequate parking
- Support people to use a range of types of transport
- Better road, street and bus signs and information



### Environment

- Educate people about alley gates
- Get funding for self-closing gates
- Have a warden for the streets
- Educate community about litter disposal
- Monthly walkabouts to monitor the area

### Hanley Park

- Effective park security
- Encourage community involvement in park use and development
- Seek funding for events, activities and improvements
- Ongoing maintenance
- Employ a community worker to set up and support Friends of the Park/ community groups and events.
- Raise awareness of activities in the park



Things are already happening as a result of this research, and there are lots of ways you can take part.

- \* People told us that they did not feel informed about issues affecting the community; we will set up a local community networking website for local information on events, changes and local issues.
- \* People told us that rubbish and flytipping are major problems in the area but that they did not know how to report these issues. You can call (01782) 234234 to report problems. Your local Councillor will also deal with any complaints you have about problems in your neighbourhood. If you have a problem that does not get sorted out after you have reported it you can send a complaint through the City Council website <http://www.stoke.gov.uk>



- \* The Area Implementation Team local partnership are going to have walkabouts with local street representatives 4 times a year to check the Quality of the Streets and deal with ongoing and more complex problems. You might like the idea of being a volunteer street rep and going on walkabouts. Please give us your contact details if you do.



- \* Staffordshire Probation service has offered Community Payback hours to carry out work in the area. This can be for practical activities like litter picking, painting railings, planting etc. What do you think needs doing?
- \* Renew are going to spend some money making the environment around Boughey Rd between Leek Rd and College Rd better. Sanctuary Housing is going to ask people in that area what they would like to see done.

- \* People said they love the park but think it is run down and don't always feel safe there. More lighting has been put in, and two new CCTV cameras are going in soon. We want your ideas about where the cameras should go.



- \* PCSO's walk through the park every day and will keep doing this. The Police have committed £10,000 for action based on the findings, plus police staff time. You might like to see more Police time spent in the park. You can tell us how you think the funding and staff time should be spent.
- \* We have got funding for community events and activities in the park over the next 2 months to encourage use of the park and talk to people about ideas for making it better. Stoke on Trent City Council and UniQ are working on big plans for the Park.



- \* Sanctuary Housing have set up a new Community Forum for the University Quarter. The Community Forum will check how things are going with the Quality Streets action plan. You can take part. Contact Cath Jordan 01782 203458 [Cath.Jordan@sanctuary-housing.co.uk](mailto:Cath.Jordan@sanctuary-housing.co.uk)
- \* Stoke on Trent City Council can not fit self-closing alley gates. This is because the gates are too big and heavy. They need to be big to let the cleaning machines in.
- \* We are trying to get funding to run another training course for community researchers. If you think you would like to be a community researcher, let us know.



## Staffordshire Police Stoke division Quality Streets action

The Police have offered extra Police staff time for the  
University Quarter area.

We can choose how we want this time used.

100 hours of PCSO	80 hours of Police Constable
<input type="checkbox"/>	<input type="checkbox"/>
65 hours of Plain Clothes Officers	55 hour of Specialist Traffic Officer
<input type="checkbox"/>	<input type="checkbox"/>

Nearly half the people who have taken part so far have said PCSO  
time, and nearly half have said PC time.

What do you think we should ask for?  
Put one X next to the staff you would like to see more of



## Quality Streets feedback



Do you have any comments about the Quality Streets research?

Have you got ideas you would like to share?

We would like answers to our questions.

So, if you agree, disagree or just want to tell us something,  
please get in touch by the 25th June 2010.

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If you want to take part, or would like us to let you know what happens as a result of Quality Streets, please sign up to our mailing list.

Name \_\_\_\_\_

Address \_\_\_\_\_

: Email \_\_\_\_\_

( Telephone \_\_\_\_\_

(please tick) I would like information about being a street rep

(please tick) I would like information about community research training

Please reply to

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